

FIG. 1

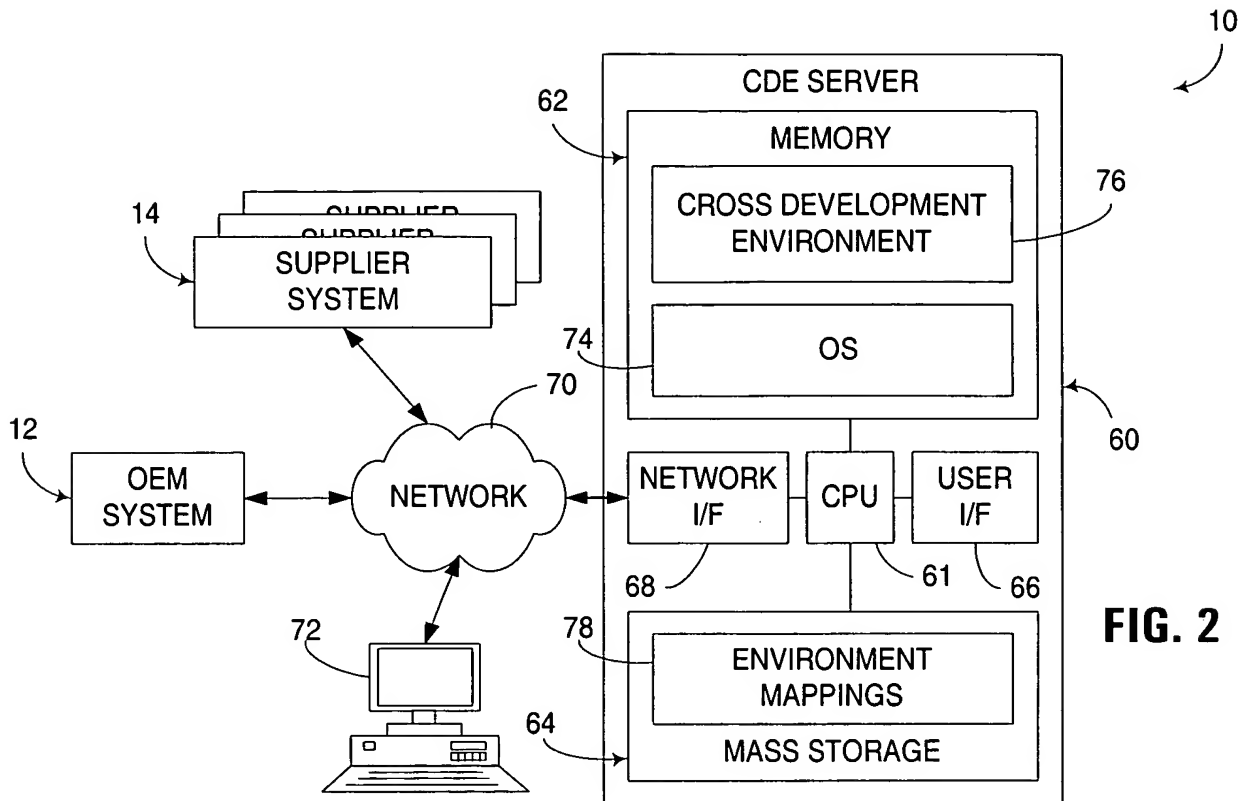


FIG. 2

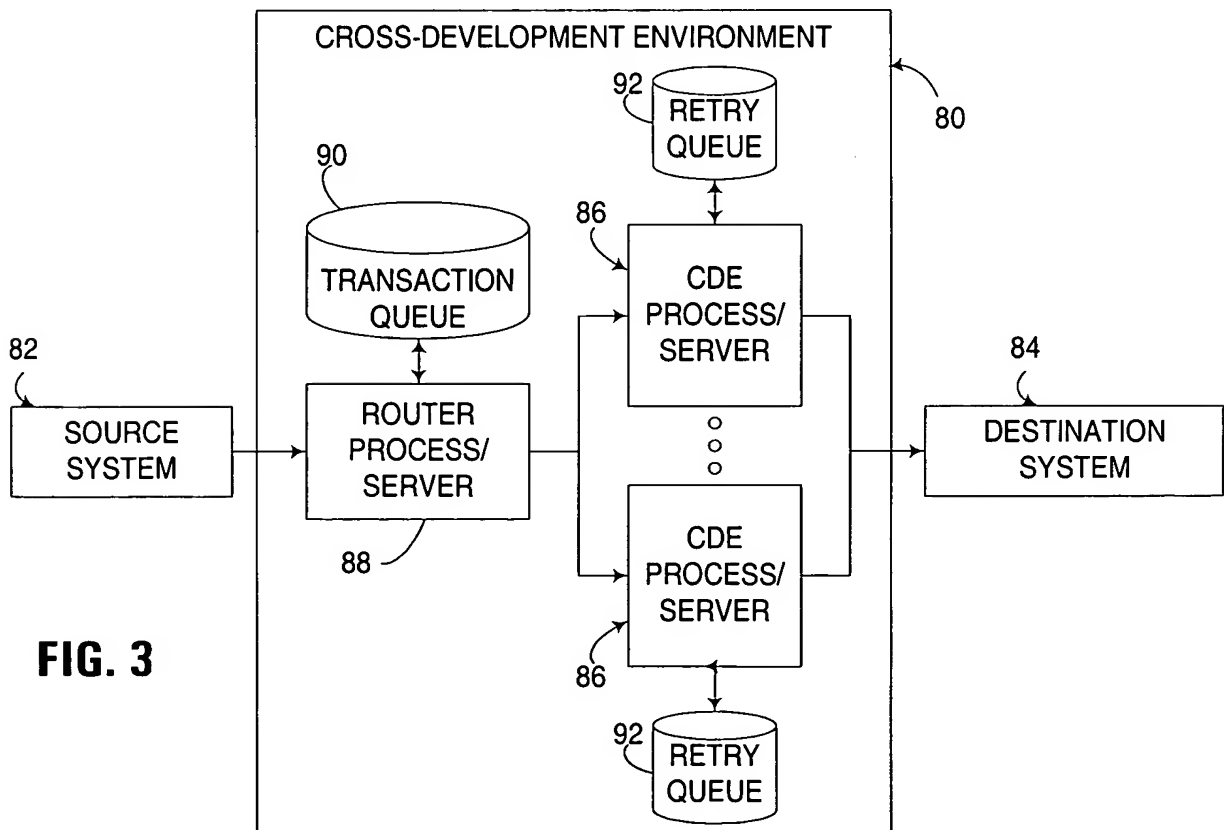


FIG. 3

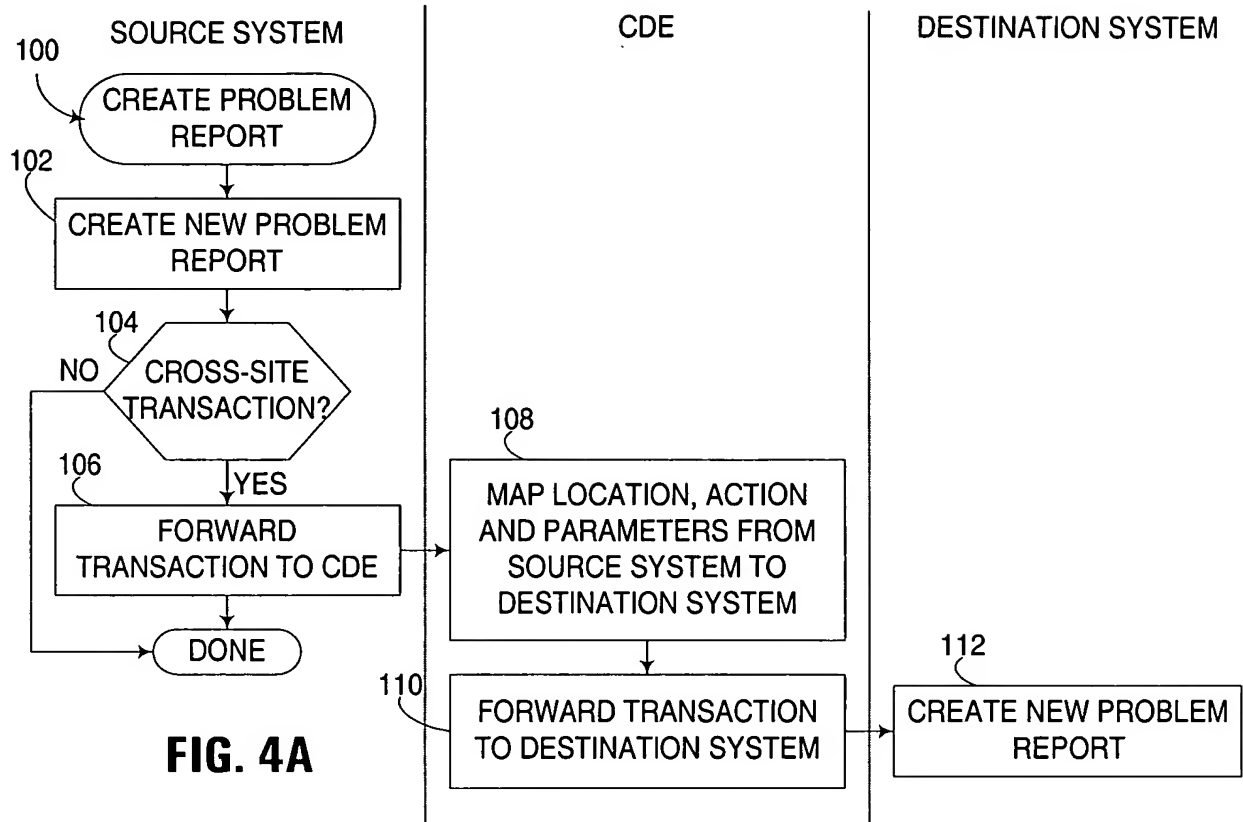


FIG. 4B

120

| PROBLEM REPORT | |
|----------------|--------------|
| PRODUCT | <u>PRD1</u> |
| RELEASE | <u>REL1</u> |
| COMPONENT | <u>COMP1</u> |
| SEVERITY | <u>1</u> |
| PRIORITY | <u>A</u> |
| PHASE | <u>—</u> |

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| PROBLEM REPORT | |
|----------------|--------------|
| PRODUCT | <u>TPRD5</u> |
| RELEASE | <u>NREL1</u> |
| COMPONENT | <u>CMP4</u> |
| PTS2# | <u>5432</u> |
| SEVERITY | <u>A</u> |
| QUEUE | <u>X</u> |
| FOUND | <u>—</u> |

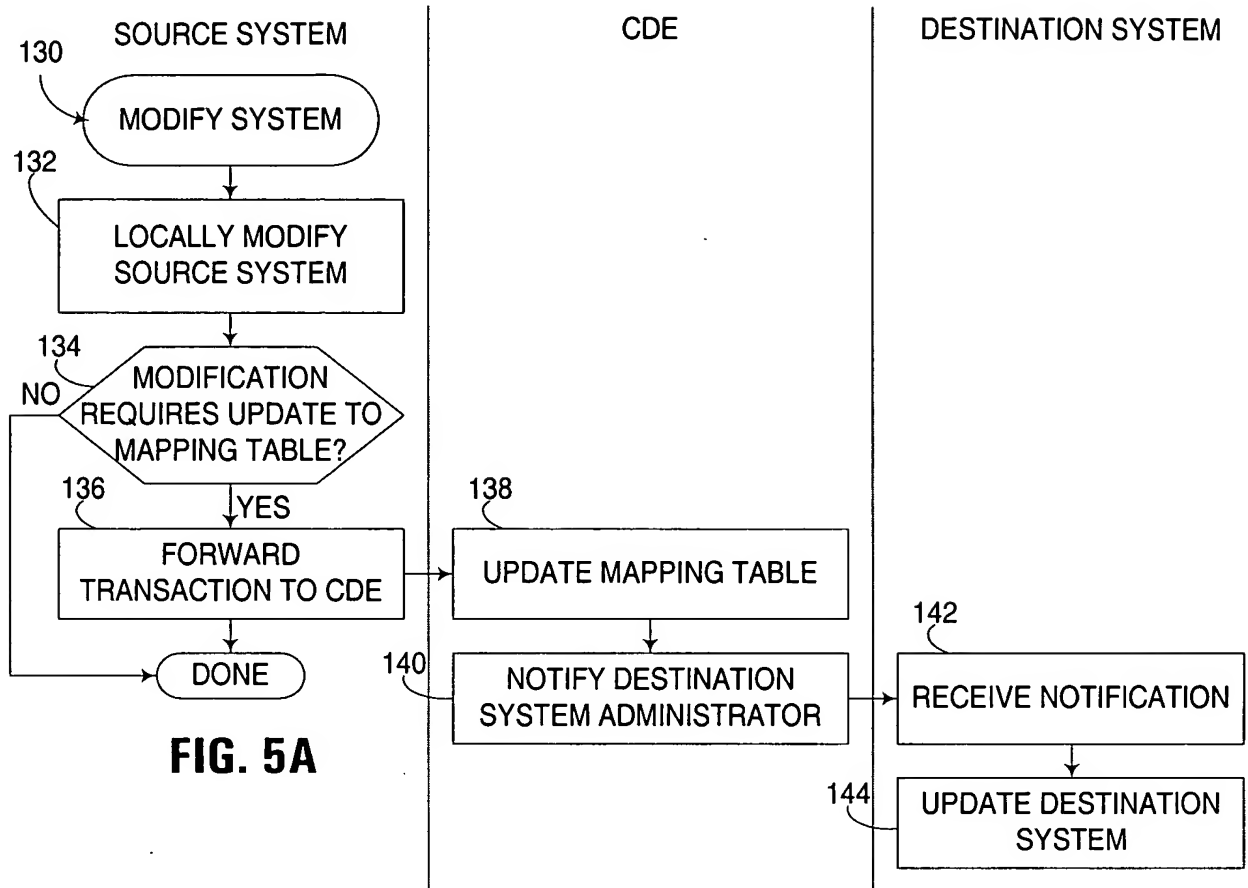
FIG. 4C

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| | | | | | | |
|------|---------|----------|---|----------|-------|------|
| PRD1 | REL1 | COMP1 | ⇒ | TPRD5 | NREL1 | CMP4 |
| | | SEVERITY | ⇒ | SEVERITY | | |
| | VALUES: | 1 | ⇒ | A | | |
| | | 2 | ⇒ | B | | |
| | | PRIORITY | ⇒ | QUEUE | | |
| | VALUES: | A | ⇒ | X | | |
| | | PHASE | ⇒ | FOUND | | |
| | | | ⇒ | | | |

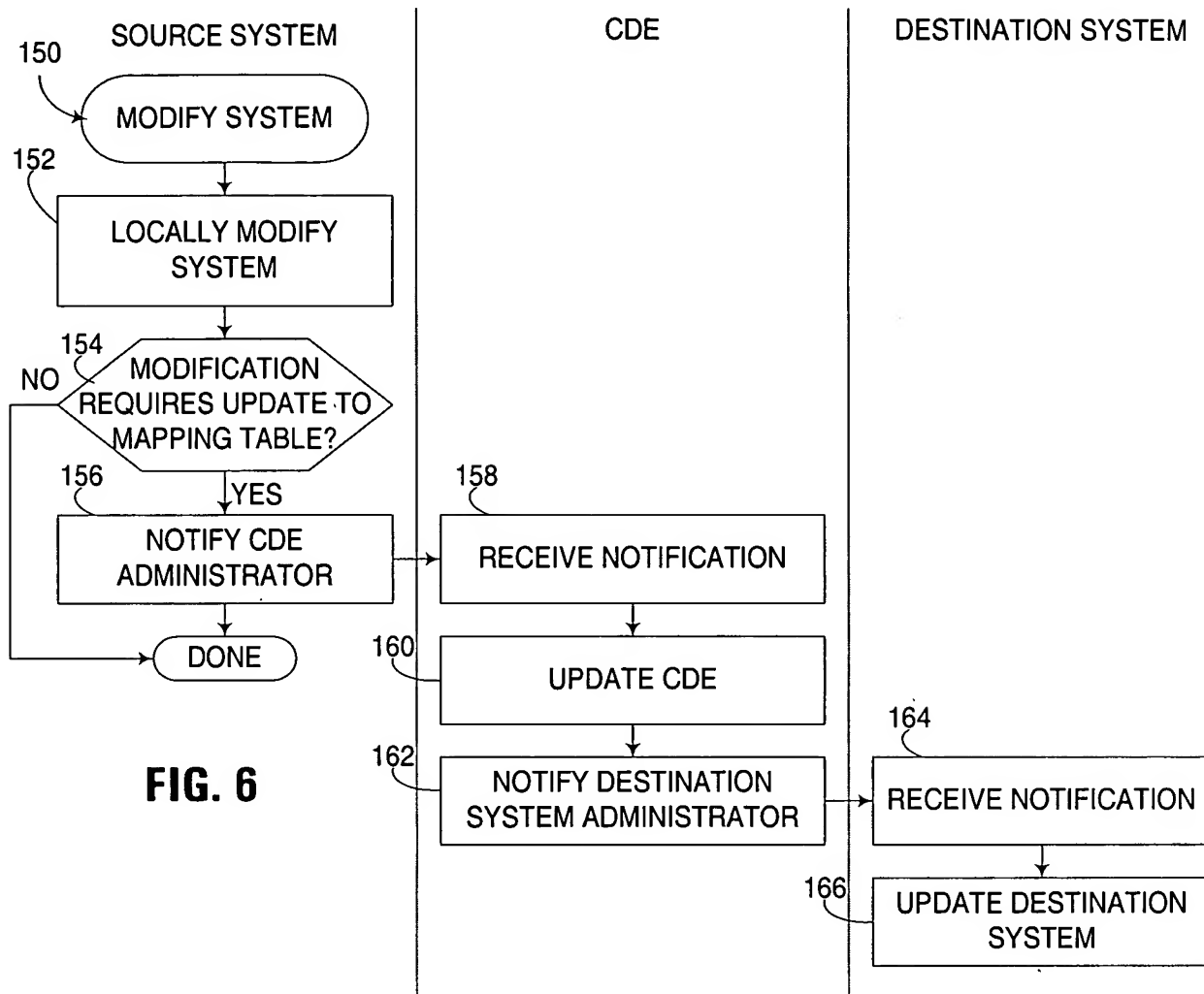
126

FIG. 4D



| | | | | | | | |
|------|------|---------|----------|---|----------|-------|------|
| 124' | PRD1 | REL1 | COMP1 | ⇒ | TPRD5 | NREL1 | CMP4 |
| | | | SEVERITY | ⇒ | SEVERITY | | |
| 126 | | VALUES: | 1 | ⇒ | A | | |
| | | | 2 | ⇒ | B | | |
| 146 | | | PRIORITY | ⇒ | QUEUE | | |
| | | VALUES: | A | ⇒ | X | | |
| 148 | PRD1 | REL2 | COMP1 | ⇒ | TPRD5 | NREL1 | CMP4 |
| | | | NEWFIELD | ⇒ | NEWFIELD | | |

FIG. 5B



| | | | | | | | |
|------|------|---------|----------|---|----------|-------|------|
| 124" | PRD1 | REL1 | COMP1 | ⇒ | TPRD5 | NREL1 | CMP4 |
| | | | SEVERITY | ⇒ | SEVERITY | | |
| 126 | | VALUES: | 1 | ⇒ | A | | |
| | | | 2 | ⇒ | B | | |
| 167 | | | PRIORITY | ⇒ | QUEUE | | |
| | | VALUES: | A | ⇒ | X | | |
| 169 | PRD1 | REL* | COMP1 | ⇒ | TPRD5 | NREL* | CMP4 |
| 168 | | | NEWFIELD | ⇒ | | | |
| | | | NEW* | ⇒ | NEW* | | |

FIG. 7

FIG. 8

